

## Why do I see a blank white page when I sign in to MyNMIT

Olly - 2021-01-21 - Signing in

If you are able to successfully sign in to MyNMIT but only see a white screen when you do, then you will need to upgrade the version of your browser.

This is because MyNMIT is built in a modern version of JavaScript that is only supported in the latest browsers.

To compare your browser with that which is required please follow these steps:

- [Find out your browser version](#)
- [Find out which browsers are supported](#)

The best recommendation is to update or try a different device.

### Using Firefox?

There is a known issue using Firefox that requires you to make a small change to the browser settings to access MyNMIT. Please follow these instructions:

- Ensure you are running [the latest version of Firefox](#)
- Open Firefox on your computer
- Copy/paste **about:config** into your url search bar



- Accept the warning by clicking on the blue button



- Copy/paste **dom.window.event.enabled** into the config search bar. This will return the matching config that needs to be changed.



- Double click on the setting to change the Value to True



- Close the tab and return to [sign into MyNMIT](#)