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## Urgent student assistance 0800422733

Sharon Thomas - 2026-01-14 - [Health and Wellbeing](#)

**Anyone, anytime can call 0800 422 733 to get support for urgent health, safety or wellbeing issues for NMIT students.**

- **24/7 call 0800 422 733 or +64 3 5462333** (from outside NZ)
- **In any emergency, immediately call 111**

The same number can also direct callers to Campus Services, Campus Security, or Health and Safety.

The calls are answered by call centre staff, who have clear instructions for different call scenarios. Call centre staff make direct calls to NMIT staff who provide support on a case-by-case basis.

This 24/7 service is provided for all students under [The Education \(Pastoral Care of Tertiary and International Learners\) Code of Practice 2021](#).

For further information about using this service, contact the [Wellbeing Team](#).

For non-urgent wellbeing calls or international support during business hours, please call 03 539 5068 to be connected with a Wellbeing or International Support team member.

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