

## MyNMIT says I don't have an account when I thought I did

Olly Again - 2018-12-07 - Signing in

If you think you should have an account but experienced one of these scenarios:

- tried to sign in to **MyNMIT** and been presented with an error
- attempted to reset your password but received an email telling you that you don't have an account

then you either;

- previously registered with a different email address
- or need to migrate your account

### **Previous email address**

We process a lot of registrations where the email address we have on file is different to the one entered. Often this is because the email was a school or organisation issue one or that of a parent/caregiver etc.

In this case, simply create an account and we will match you to any previous records

[How do I create a MyNMIT account?](#)

### **Migrating your account**

If you had previously applied online and had a **MyNMIT** account, then you may need to migrate your account and set a new password (we relaunched MyNMIT on 25 September 2018 and all previous account passwords were not migrated).

[My password is not being accepted - migrate your account](#)