

How do I make an insurance claim?

If you need to make a claim, download a [claim form](#) and complete it in full. Email the form together with your receipts and any supporting information to: claims@insurancesafenz.co.nz.

Provided you supply your bank details on the claim form, the settlement can be direct credited to your bank account. Claims are usually processed within 10 working days.

If you require further assistance with your insurance claim, please contact the International Enrolments Team: international@nmit.ac.nz.

All claims are managed by the Insurer to ensure smooth and prompt claim settlements. The Insurer is responsible for ensuring that claims handling performance is maintained to the highest standard. Where a claim is particularly complex, the Insurer will use its expertise to assist you in gaining a fair outcome.

Learn more about [making a claim](#)

[Download claim form](#)

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