

## How do I get help with IT?

Sarah Ryder - 2026-01-14 - [Technology](#)

The NMIT IT Helpdesk can assist you with:

- Login and password issues
- Technical problems relating to using NMIT systems and on-campus IT services.
- Basic issues on personal devices.

### Contact NMIT IT support

**24/7 Helpline: [Freephone 0800 NMIT IT \(0800 664 848\)](#)**

Email: [ServiceDesk@nmit.ac.nz](mailto:ServiceDesk@nmit.ac.nz) - We will reply to you between 8 am and 5 pm, Monday to Friday (excluding public holidays).

### On campus

Visit the Learner Success helpdesk, Ground Floor Library Learning Centre, M Block Nelson Campus.

Assistance telephones are also available in Nelson **A, G, and M** blocks, as well as the Marlborough Learning Hub and Richmond Student Hub areas.

### Related Content

- [What is Office 365 and how will it benefit me?](#)