Knowledgebase > Technology > Stay Safe Online > Help, I'm pretty sure I've been exposed to a dodgy email – what should I do?

Help, I'm pretty sure I've been exposed to a dodgy email - what should I do?

helpdesk@nmit.ac.nz - 2019-08-19 - Stay Safe Online

It depends on what you've done:

- Just opened it? That's OK (you're unlikely to have realised it was dodgy otherwise). Just delete it so you don't accidentally do worse.
- Clicked on a website link/opened an attachment inside? You'll probably get targeted for SPAM but
 if your security updates and anti virus software are up to date you should be OK, although the latter will
 likely be busy. If your device displays unusual behaviour though, report it to IT ServiceDesk
 immediately.
- Entered your username & password somewhere? Noooo, that's the bad one someone else now almost certainly has control of your account. Try and change your password / contact the IT ServiceDesk immediately on 0800 nmitIT.