

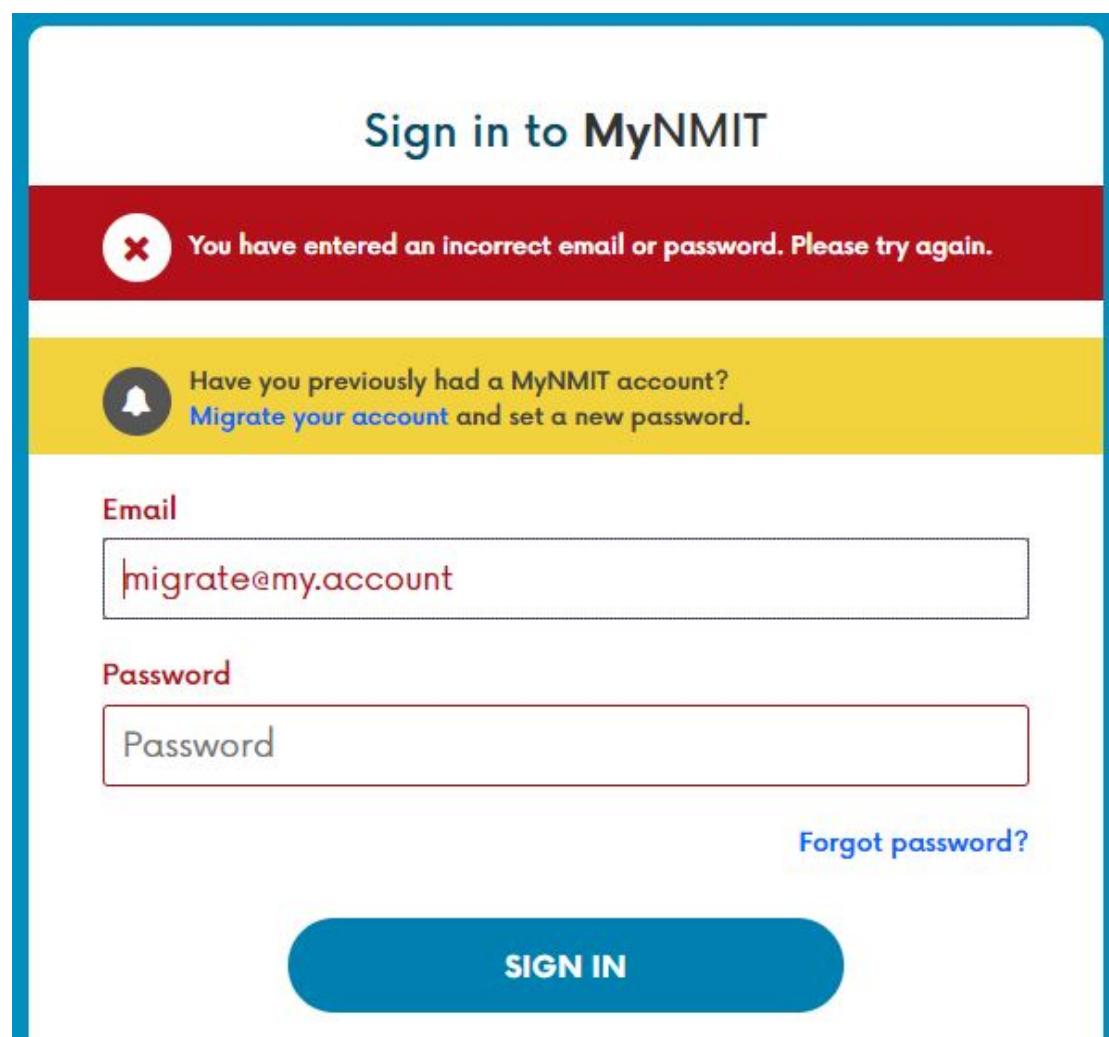
## My password is not being accepted - migrate your account

Olly - 2018-12-06 - [Signing in](#)

On 25 September 2018, we relaunched **MyNMIT** with many new features and as a platform for the student portal. As part of this upgrade we were unable to directly copy across any account passwords for anyone who had previously had a **MyNMIT** account. This is because they are encrypted and not available to us to do so.

As part of the launch, we made it possible for all previous account holders to easily migrate their account and express the setup of a new account.

To do this, simply click on the Migrate my account link in the yellow error box when signing in with your old account details.



Once you do this, you will firstly receive an email confirming the start of your migration process. Click on the button in the email.

You will then receive another to confirm your email and set a password. You can then access MyNMIT using these new account details.