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How do I get help with IT?

Sarah Ryder - 2023-10-19 - Technology

The NMIT IT Helpdesk can assist you with:

- Login and password issues
- Technical problems relating to using NMIT systems and on-campus IT services.
- Basic issues on personal devices.

Contact NMIT IT support

24/7 Helpline: Freephone 0800 NMIT IT (0800 664 848)

Email: <u>ServiceDesk@nmit.ac.nz</u> - we will reply to you 8 am - 5 pm Mon-Fri (excepting public holidays).

Nelson Campus

Visit the Learner Services Helpdesk, Ground Floor Library Learning Centre.

Assistance telephones are also available in Nelson A, G, and M blocks, as well as the Marlborough Learning Hub and Richmond Student Hub areas.

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