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How can the Learner Services Support Team help me?

Michael Nicholson - 2023-02-02 - [Study and learning](#)

The Learner Services Support Team are your friendly faces at the Helpdesk in Te Puna Mātauranga, the NMIT Library Learning Centre.

We can support you with:

- Logging onto NMIT network and password resets
- Connecting to WiFi
- Accessing Office 365 and Moodle
- Printing and print account top-ups
- Booking appointments for 1-1 and group study support with our [Learning Support Team](#)
- Accessing library resources: Books, eBooks, databases, equipment and more
- Listening to your queries: We will actively find solutions, or connect you with the best person to help.

We can also link you to [Māori Support](#), [Pasifika Support](#), [Equity Support](#), [Wellbeing Support](#), or [SANITI](#) independent support as needed.

We are here to help. You can get in touch with us by:

Email library@nmit.ac.nz

Phone us in the library: 03 539 5068 or for IT Servicedesk call 24/7 **Freephone: [0800 NMIT IT \(0800 664 848\)](#)**

[Request an appointment online](#)

On the Nelson campus, we're located in Te Puna Mātauranga / Library Learning Centre (M Block).

On the Marlborough campus, you'll also find us in the library.

Related Content

- [What does the NMIT Wellbeing Support Team do?](#)
- [What does the Academic Success Team do?](#)
- [How can the Accessibility Support Team help me?](#)
- [How can the Learner Services Team help me?](#)